San Yu Aung

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Personal Profile

**Date of Birth - 17 June 1997**

**NRC Number - 12/AhSaNa (P) 000181**

**Marital Status - Married**

**Gender - Male**

**Nationality - Myanmar**

**Current Position - Junior Bank Assistant (CT-7)**

**Apply Position - Any IT Field**

**Salary - Negotiable**

Education

**[2014 – 2018]**

**[Bachelor of Science - Chemistry]**

**[Yangon University of Distance Education]**

**[2015 – 2016]**

**[Certificate in Business Management]**

**[STI Myanmar University]**

**Grade achieved: [B-]**

**[1 April 2013 – 30 April 2013]**

**[Certificate of Basic Course]**

**[Paragon Computer Training Centre]**

**[October 2016 – December 2016]**

**[Certificate of A+ Hardware Course]**

**[Certificate of Networking Course]**

**[Manawramma Gratis Monastery Educational Institute]**

**[March 2019 – July 2019]**

**[International Diploma in Business Administration]**

**[National Management Academy]**

**Grade achieved: [Merit]**

**[Feb 2020 – Present]**

**[Diploma in Computer Science]**

**[University of Yangon, Department of Computer Studies]**

**[Web-Based Teaching System]**

**[Nov 2020 – Dec 2020]**

**[Php + MySQL Deep Diving Course]**

**[Creative Coder Online Class]**

**[Dec 2020 – March 2021]**

**[Php + Deep Dive Laravel Batch -2]**

**[Creative Coder Online Class]**

**Work Experience**

**[12 – June – 2018 – Present]**

**[Junior Bank Assistant (Computer Technician-7)]**

**[Card Production & Technical Support Team]**

**[Channel Banking Department]**

**[Myanmar Oriental Bank Limited, Yangon]**

**Main duties performed:**

* **Project with teamwork**

1. **Debit Card Migration**
   * **Require data extracted by query and updated from the database of our mini co-banking**
   * **Changed and updated customer information and status in our mini core-banking when need to change**
   * **Testing Card embossing**
   * **Transaction testing in UAT ATM and check it in CMS**
   * **Solved the issue with our teams and Cardzone vendor**
2. **Credit Repayment from ATM (ONUS Only)**
   * **Prepared the ATM Screen Image and uploaded to our ATMs**
   * **Solved the issue and testing together with our teams and Cardzone vendor**
3. **MPU New Switch**
   * **Transaction’s testing, solving the issue like ATM error, transaction error, network error, etc. and check its by associated log files.**
   * **Perform the test cases supported by MPU**
4. **UPI EMV Certification** 
   * **Take the test cases with suitable teams and vendor**
5. **New Product of MOB-UPI co-brand Debit Card**
   * **Prepare the test customer data**
   * **Index the test card with POINTMAN Printer**
   * **Attended the training of using POINTMAN Printer**
   * **Testing the transaction of card in UAT ATM and check it our CMS**
6. **Coded the web application for internal reports and CBM reports (Using PHP, Laravel Framework and MySQL)**
7. **Wrote the coding of Update and Add new reports in the web application**

* **Patiently walked individuals through basic troubleshooting tasks.**
* **Refurbished PC systems and peripherals such as monitors, networking equipment, printers and more.**
* **Recovered critical information from data backups to restore functionality.**
* **Created spreadsheets using Microsoft Excel for daily, weekly and monthly reporting.**
* **Wrote clear, clean code for various projects.**
* **Designed and developed web applications.**
* **Modified and tested existing MySQL database schemas.**
* **Learned new skills and applied to daily tasks to improve efficiency and productivity.**
* **Coded the web application for internal reports and CBM reports (Using PHP, Laravel Framework and MySQL)**
* **Designed and developed analytical data structures.**
* **Wrote reports using SQL statement.**
* **Good understanding of open-source projects.**
* **Experience with MySQL using stored procedures, triggers, and optimizations on complex business domains.**
* **More than 3 years of sub-study experience using PHP, Laravel Framework and MySQL and was implemented in my career.**
* **Perform the support and test the Point of Sale (POS) new switch test case**
* **POS Installation provided software from a vendor**
* **Merchant created (Merchant ID & Terminal ID) in CMS for acquiring team**
* **Support technical role for projects which assigned by line manager**
* **Change the ATM Access Fee in CMS and test it**
* **Prepare and change what should be changed in the ATM Screen Image by Photoshop**
* **After preparing and changing the image, upload to our ATM's**
* **Daily card embossed (Debit and Credit cards) and card stock registration**
* **Solve the system error in CMS with the vendor upon related issues**
* **Some issues are raising the portal and performing releasing the server and application supported by relevant vendor’s instructions.**
* **Made the CMS UAT releases and Production releases**
* **Clarify the dispute cases by logs from ATM's and also check in compatible logs**
* **(CMS’s logs).**
* **Resolve the customer complaint like the ATM withdrawal error, Card errors, etc**
* **Upload the update of e-commerce files to the MPU site (for card expired, customer’s request like want to change the phone number or e-mail, etc).**
* **Keep the customer's data and other relevant important data safe.**
* **Prepare the design photo for the promotion card’s customer by photoshop**
* **Extract the customer data from the database for promotion and sent it to customers by via E-Mail and SMS**

**[Dec 2016 – March 2018]**

**[Receptionist of Front Office Department]**

**[Diamond Lake Hotel]**

**Main duties performed:**

* **Maintained files and records by implementing effective filing systems that boosted efficiency and organization.**
* **Answered multi-line phone system to respond to inquiries and transfer calls to correct departments and personnel.**
* **Entered and updated sensitive customer information during check-ins and room changes.**
* **Kept accounts in balance and ran daily reports to verify totals.**
* **Calculated billings and posted charges to room accounts, reviewing charges with guests at checkout.**
* **Contacted housekeeping staff and maintenance department to resolve issues with guest rooms.**
* **Collected room deposits, fees and payments.**

**Professional Summary**

**Innovative Programmer and Internet Entrepreneur striving to make the world a more unified and connected place. A creative thinker, adept in software development and working with various data structures. Hardworking College Student seeking employment. Bringing forth a motivated attitude and a variety of powerful skills. Adept in various social media platforms and office technology programs. Committed to utilizing my skills to further the mission of a company.**

**Skills**

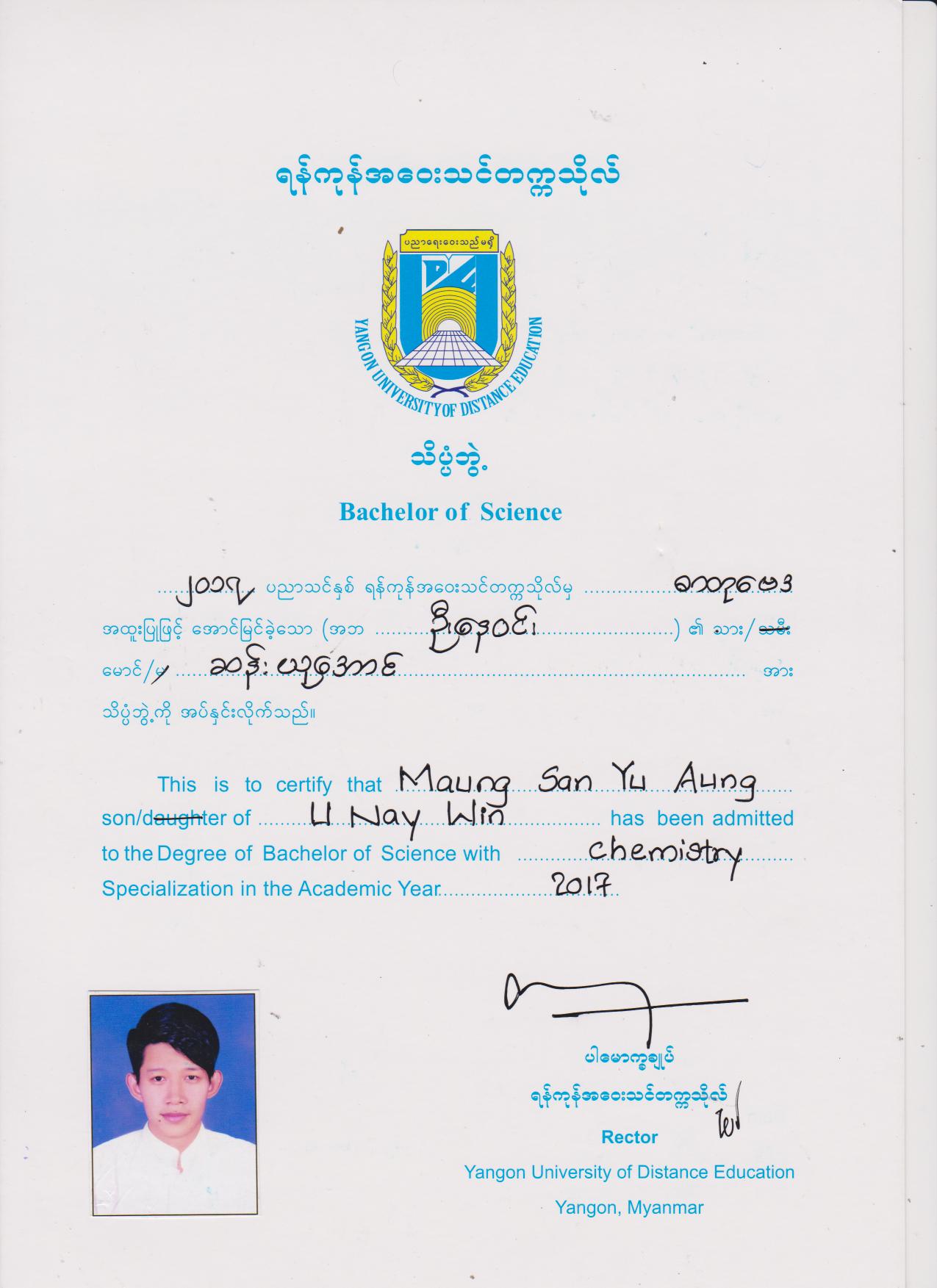
**Technical:**

* **Microsoft Word, Excel, PowerPoint, Visio**
* **Office 365**
* **Adobe Photoshop**
* **Adobe PageMaker**
* **A+ and Networking**
* **Laravel Framework**
* **PHP, CSS, MySQL Database**

**Interpersonal:**

* **Honest and Hardworking**
* **Can learn the new technology from other or by myself**
* **Dutiful and Regular Attendance**
* **Teamwork and Motivating**
* **Focus on work confidently**
* **Interpersonal Skills & Communication Skills**
* **Telephone Skills**
* **Handles Pressure**



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